# BENHALL AND STERNFIELD PARISH COUNCIL

# SCC NEWSLETTER - FEBRUARY 2024

# Public consultation on Suffolk County Council’s proposed devolution deal starts on 18th March

A 10-week public consultation on our proposed devolution deal with the Government will start on 18th March and run through until 26th May. The consultation will be in two main parts – an open survey, hosted by Suffolk County Council, that any residents can complete and a sample survey of 1000 Suffolk residents conducted independently by Ipsos Mori. The consultation will be available through our website [www.suffolk.gov.uk/devolution](http://www.suffolk.gov.uk/devolution) and social media. There will also be media coverage highlighting the consultation.

# Dragon Patcher lands in Suffolk to bolster response to rural potholes

Suffolk Highways has welcomed the new pothole-repairing machine to help fix the growing number of potholes experienced nationally during the winter season, with a trial set to initially target defects in rural Suffolk.

The Dragon Patcher is a machine that releases compressed air which cleans the surface of the road, before heating the surface to a temperature that enables repair material to bond effectively with the road surface, allowing the pothole to be repaired with an aggregate and hot bitumen material.

Compared with the traditional approach of repairing potholes, the Dragon Patcher can work five times faster. This trial is in addition to the potholes being repaired around the clock as part of our routine repair programme, during the past two months Suffolk Highways has repaired 2,851 potholes across Suffolk.

Fuelled by the biodiesel, HVO (hydrotreated vegetable oil), the patcher reduces raw material use and creates zero waste and has shown to provide significant carbon savings when compared to traditional patching techniques.

Once the trial ends in Suffolk, a decision will be taken on whether to roll out the technology across the county.

# Councils’ loft insulation offer for Suffolk homes

Suffolk’s Public Sector Leaders have launched a Suffolk Loft Insulation offer, teaming up with builders' merchant Travis Perkins to offer Suffolk residents a significant reduction on loft insulation.

There are four product options available, and residents will receive a 50% discount off their purchase (up to £200), with free delivery.

According to The Energy Saving Trust, it is estimated that an uninsulated home loses a quarter of its heat through its roof. An effective way to reduce this heat loss, and heating bills, is to insulate your loft, attic or flat roof. Correctly installed insulation should pay for itself many times over in its 40-year lifetime.

The offer is open to anyone and will close once the allocated funding has been spent. To find out more visit [www.greensuffolk.org/at-home/grants/](https://www.greensuffolk.org/at-home/grants/). Simply fill out the [online order form](https://forms.office.com/e/aAX5csv5LE) and Travis Perkins will be in touch to arrange payment and delivery.

The Loft Insulation Grant is being funded by Suffolk’s Public Sector Leaders and Travis Perkins and will help contribute to Suffolk’s Climate Emergency Plan and our vision for Suffolk to become Carbon Neutral by 2030.

# Council budget approved with a focus on protecting the most vulnerable

Suffolk County Council has confirmed its financial budget for 2024-25.

The £752.8m package was approved at the Full Council meeting on Thursday 15 February 2024, with the priority to protect vulnerable adults and children across the county.

Despite the recently announced uplift in government funding and asking residents for the maximum Council Tax contribution, it is still not sufficient to cover the rising costs imposed by inflation, or the increasing levels of demand for services - in particular children’s care, special educational needs, and disabilities (SEND) and home to school transport.

However, as a direct result of the government’s recent intervention to provide further funding, the following proposals were approved:

* £500,000 of project funding will be made available to all arts and heritage organisations in Suffolk from April 2025 – it is intended that this funding will be available every year going forward
* £528,000 of core funding to nine arts and heritage organisations in Suffolk will end in March 2025
* £45,000 will be reinstated to support the County Music Service from April 2024
* £9 million of reserves will be used to balance the 2024-25 budget.

To provide care and services for vulnerable children and adults, the next two years will see an additional £42.7 million allocated to children’s services, and an additional £29.9 million for adult services. However this means £64.7 million of savings needs to be found at the same time.

These significant savings over the next two years include:

* £11 million of staffing costs through changing the way services are delivered and restructuring across the council
* £30.6 million of additional savings from an extension of the council’s hugely successful Adult Social Care Transformation programme

The council’s budget will increase by 8.6% (from £693.0 million to £752.8 million), some of which is generated by a 4.99% increase in the council’s share of Council Tax, and additional Government funding.

The increase of 4.99% to Council Tax is made up of a 2.99% increase in general Council Tax and a 2.00% increase dedicated to funding adult care. This will see the council’s share of a Band B property’s bill rise by £1.12 per week, compared to last year.

# See off the cowboys with Suffolk Trusted Trader scheme

Suffolk Trading Standards is urging people to protect themselves from unscrupulous doorstep operators by only using businesses approved by the Trusted Trader scheme.

Suffolk Trusted Trader is a business partnership scheme where participants have completed a full vetting process and agree to trade fairly under a Code of Practice.

This covers transparent quoting and carrying out work, only charging a fair and reasonable price, and dealing with complaints promptly.

The advice comes following recent incidents involving residents and businesses across the county where rogue traders have ripped them off.

* In Lowestoft an elderly woman was approached at the door by men who offered to clean her gutters for £15. She agreed but the traders then claimed the roof was leaking and tiles had moved and charged her £1,250. They insisted on cash and advised her to visit multiple cash points to be able to withdraw a greater sum of money. It was only when the woman’s daughter learned what had happened that she was able to intervene and the traders returned £750.
* A gang offering to patch up potholes in business car parks is known to have claimed at least two victims. One company boss near Bury St Edmunds who agreed to the work found the traders tarmacking the whole car park. When approached, the trader became aggressive, threatened the boss and demanded £10,000 in cash. Fearful of the threats the businessman agreed to pay £6,500 in cash. Another business, a pub near Sudbury, was told they had been sent by the brewery and the landlord agreed to them starting work, but they also started tarmacking the whole car park. When challenged the traders became aggressive, demanding £1,600 in cash. The landlord refused to pay but has since received intimidating telephone calls, with threats to return to dig up the car park.
* In Newmarket residents were approached at the door by an individual leafleting for a roofing company. At one property the trader advised it would cost £280 to clean and seal the driveway, but then dropped the price to £180 when the resident declined. At another property, the trader advised that it would cost £250, but then dropped the price to £150.

# Council to review weed control for roads and pavements

In February 2022, the council agreed to stop using glyphosate in its routine weed treatment programmes, to find more natural alternatives to help protect the local environment.

However, the alternative products proved unable to meet requirements, which was further exacerbated by exceptional growing conditions. Multiple applications were sometimes needed which could introduce other negative environmental impacts.

It has proved a challenge to reduce high performing treatments, whilst significantly mitigating the environmental impact. Other local authorities locally have experienced a similar situation.

Regular weed treatment on our highway network will continue using a variety of methods, with plans for glyphosate being considered only when appropriate – the ambition still remains to reduce the use of glyphosate as far as possible.

Teams will continue to monitor and research the different approaches being used to remove weeds on our roads and pavements. Where needed, glyphosate would be used responsibly as it is one of the most cost-effective and long-lasting solutions.

# £4.4 million to be spent on additional staff to strengthen SEND reform

Suffolk County Council’s Cabinet confirmed today that 60 new members of staff will be recruited to drive forward important reform to the way special educational needs and disability (SEND) services are delivered in Suffolk.

New Cabinet Member for Education and SEND, Andrew Reid, today reaffirmed Suffolk County Council’s commitment to ensuring improvements to the SEND service go further and faster. This includes an increase in permanent SEND staff of nearly 15%.

These new posts will support the improvement of the quality and timeliness of assessments, plans, reviews, and communications with families.

In January, a report by Ofsted and Care Quality Commission (CQC) found significant concerns with the way SEND services are delivered by the NHS and Suffolk County Council. In response to this, the Local Area Partnership, made up of Suffolk County Council, the NHS Suffolk and Northeast Essex Integrated Care Board (ICB) and NHS Norfolk and Waveney ICB, must submit a Priority Action Plan by March 7 outlining the improvement programme. In order to support this improvement programme, an additional £4.4million was signed off during the budget discussions at Full Council on February 15. Of this, £3.4million will provide 46 new full-time posts – a increase of 14.76% in current staffing levels. An additional £1million will be spent in 2024/25 to fund 14 temporary posts.

Cabinet today agreed to delegate authority to approve the priority action plan to be submitted to Ofsted and CQC on March 7 to the statutory director of children’s services in consultation with the Cabinet Member for Education and SEND. The priority action plan is also being approved at the Suffolk and North-East Essex ICB Executive and the Norfolk and Waveney ICB Executive on 4 March 2024.

# Suffolk’s wettest ever winter breaks highway response records

Storm Babet saw nearly two months’ worth of rain fall in 24 hours, the subsequent storms and severe weather events saw more sustained rainfall, leading up to what Met Office described as the fifth wettest February on record since 1836 with several days still to go. As a result of the extreme weather, Suffolk Highways has seen an 82% increase in requests for action with 18,000 additional customers reports so far during the 2023/24 financial year.

The number of drainage and flooding issues have increased by a staggering 364% in the last five months when compared to the same period in 2022/23. Suffolk Highways has also responded to 2,117 emergency incidents in the same period, a 64% increase on last year.

The increased wet weather coupled with occasional freezing temperatures this time of year results in a sharp rise in pothole breakouts. Despite these challenges, highways has completed 34% more repairs to potholes in 2023/24 when compared to 2022/23. To help keep up with this unparalleled increase in demand, Suffolk County Council is investing more resource and trialing new ways of working, including:

* Increased allocated to fix potholes, resurface roads and repair drainage
* 70% increase in highway crews to maintain and repair the roads
* Launching a trial of new ‘Dragon Patcher’ equipment – a pothole-repairing machine which can repair potholes up to five times faster than traditional methods
* Trailing a ‘Road Mender’ – a patching machine used in urban areas which will help boost productivity and present more environmental benefits

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